

Dutch Lady® Ramadan 2022 – Spin & Win (“Contest”) Terms and Conditions

1. Organiser

The Organiser of the Contest is Dutch Lady Milk Industries Berhad (196301000165 (5063-V)).

2. Contest Period

The Contest Period is from 3 March 2022 to 31 May 2022. The Organiser reserves the right to change the Contest Period at its absolute discretion without prior notice to any party whatsoever. Entries received outside the Contest Period shall automatically be disqualified.

3. Eligibility

This Contest is open to all Malaysian citizens and permanent residents in Malaysia **aged 18 years and above** with valid identification number (MyKad or MyPR) as of 3 March 2022. All Participants are subject to the terms and conditions herein and the relevant laws of Malaysia.

Employees of the Organiser, its associate agencies, affiliates, distributors, dealers, sponsors, advertising and promotional agencies, and members of their immediate families are not eligible to participate in this Contest.

The Organiser shall reserve the right to request for evidence of identification documents.

4. How to participate

To participate, Eligible Participants must comply with each of the following:

Step 1: Purchase of a minimum **RM15 and above** of any Dutch Lady® Participating Product(s) in a single receipt from the Participating Outlets during the Contest Period. The product's brand and price must be clearly listed on the participating outlet Official Receipt with date stated during the Contest Period. Dutch Lady® Participating Products are as follows:

(a) Dutch Lady® UHT Milk

- a. UHT Fresh Milk (1L)
- b. UHT Full Cream (125ml/ 200ml/ 1L)
- c. UHT Lot Fat (200ml/ 1L)
- d. UHT Strawberry (125ml/ 200ml/ 1L)
- e. UHT Chocolate (125ml/ 180ml/ 200ml/ 1L)
- f. UHT Mini Chocolate (125ml)
- g. UHT Coffee (200ml)
- h. UHT Kurma (200ml/ 1L)
- i. UHT Banana (200ml/1L)
- j. Juicy Milk Orange (200ml)
- k. Juicy Milk Strawberry (200ml)
- l. Juicy Milk Mango (200ml)
- m. Juicy Milk Lychee (200ml)

(b) Dutch Lady® Pasteurised Milk

- a. Fresh Milk (1L)

- b. Full Cream (1L)
- c. Low Fat (1L)
- d. Chocolate (1L)
- e. Kurma (1L)
- f. Banana (1L)

(c) Dutch Lady® Sterilised Milk

- a. Fresh Milk (900ml/ 450ml)
- b. Full Cream Milk (900ml/ 450ml)
- c. Low Fat Milk (900ml/ 450ml)
- d. Chocolate (900ml/ 450ml)
- e. Strawberry (900ml / 450ml)

(d) Dutch Lady® Eating & Drinking Yoghurt

- a. Low Fat Natural Yoghurt (Natural 500g, Natural 140g, Mixed Berries 140g, Strawberry 140g, Blueberry 140g)
- b. 0% Fat Yoghurt Drink 700ml (Strawberry, Grape, Orange Mango, Strawberry Raspberry, Cranberry blueberry)

Each single receipt with minimum purchase of RM15 and above of any Dutch Lady® Participating Products will be entitled to 1x spin the wheel.

Participants may refer to <https://bit.ly/35rgBIR> for the participating outlets and promotion period.

Step 2: How to submit for redemption of Touch'n Go eWallet credit?

- i) Scan the QR code as printed on (i) the Promotion in-store Point of Sale materials, or (ii) log on to <https://www.dutchladyspinandwin.com>.
- ii) Fill in your full name (as per your Malaysian identification card ("IC") or passport), IC number or passport number, mobile number, and submit a photo of the proof of purchase receipt ("Proof of Purchase") (must be clear and readable) in the microsite for verification purposes.
- iii) Answer a question; Which of the following flavour is the limited edition?
 - a. Banana
 - b. Chocolate
 - c. Full Cream

Participants are required to answer the question correctly. If the participant fails to answer the question correctly, the Organiser reserves the rights to disqualify the selected winner and have full discretion in determining how the prize will be dealt with.

- iv) Play Spin & Win to redeem. Get extra 1x spin when your purchase with Dutch lady Kurma/Banana milk (1L/200ml)

5. Prizes

- a) There are 30,000 units of Prizes to be redeemed throughout the Contest Period.
- b) Each winner is entitled to one of the following:-
 - a. Redeemable Prize:**
 - i. RM1
 - ii. RM2
 - iii. RM3
 - iv. RM5
- c) All potential prize will be displayed on the spinning wheel to the participant.
- d) Each participant is entitled/eligible to submit more than one [1] entry throughout the Contest Period, but each entry must be accompanied by a unique receipt. Subsequent entries with duplicated receipts will be disqualified. Original receipt (proof of purchase) is required for verification purposes.
- e) Only original copy of the receipt showing the purchase made between 3 March 2022 to 15 May 2022 is accepted as Proof of Purchase. Any damage or torn; photocopied of Proof of Purchase will be automatically disqualified.
- f) The Organiser reserves the right to disqualify and remove any Participant from the Contest without prior notification should the Participant be suspected of tampering with their entries or breach the Contest terms and conditions.
- g) Notwithstanding any of the above, upon selection of the winners, the Organiser shall reserve the right to request for further evidence in the processing of the Entry including the original receipt (proof of purchase) hardcopy and the identification documents for verification prior to the delivery of the Prize. Failure to produce any of the foregoing documents within the stipulated time frame will result in disqualification and forfeiture of the Prize.

6. Notification of Winner

- a) The qualified participants must ensure that the details provided to the Organiser are true, accurate, current and complete.
- b) Selected winners will receive a congratulatory message upon winning the prize. Winners will be contacted through phone for details verification by the Organiser.
- c) Each winner must have a valid Touch 'n Go eWallet account.
- d) Touch 'n Go eWallet credit will be credited directly into the winner's Touch 'n Go eWallet account within 14 working days from notification of winner and after successfully verified by the Organiser.
- e) Usage of the Touch 'n Go eWallet is subject to Touch'n Go Malaysia's Terms and Conditions; <https://www.touchngo.com.my/policies/terms-conditions>
- f) The Organiser reserves the right to substitute any of the Prize with a gift of similar value, with or without notice.
- g) The Prize is non-refundable, non-transferable and non-exchangeable for cash credit or any other items.
- h) The Prizes are only available on "first-come-first served" basis and while stocks last basis.

7. Additional Terms

- a) The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Contest Period, make Prize substitutions, cancel, terminate or suspend the Contest in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Contest will constitute their acceptance of the Terms and Conditions.
- b) The Organiser, and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Contest, as well as the redemption and/or utilisation of any Prize won.

- c) The Organiser's decision on all matters relating to the Contest including judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.
- d) Photo and/or video entries must be suitable for publication into any public social network. Provocative, political, offensive or questionable content will not be accepted. The Organizer reserves the right at its absolute discretion regarding the criteria of photos and/or videos with inappropriate content.
- e) By participating in this Contest, participants consent to give their personal information and the Organiser reserves the right to publish, use the participants and winners' names and/or photographs plus their entries for purposes of publicity, advertising and/or trade without further compensation or notice and each participant is not entitled to make any claims for the use of their entries by the Organiser.
- f) By submitting an entry to the Contest, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.
- g) For a more detailed description of our privacy practices, please refer to our Privacy Policy at <https://www.dutchlady.com.my/privacy-policy/> ..
- h) You may access and request for correction of your personal data, to limit the processing of your personal data, or to contact us with any enquiries in respect of your personal data as follows:

Dutch Lady Careline Telephone No. : 1-800-88-1191
E-mail address: dutchladycareline@frieslandcampina.com
- i) Should the Participant have any inquiry regarding the Promotion, he/she can **send a message** to 013-534 4694 for more information. (Operation time: 10am - 6pm, Monday – Friday only).